

PTI® natural stone swimming pool interior – Guarantee Document

Guarantee

Euro PebbleTec specifies that a guarantee of 5 (five) years is given against any defects discovered in the surface finish (other than staining due to the clients failing to correctly maintain the pool including chemical balance, or staining due to the nature of the water). Due to the nature of Pebbletec® , its manual application and natural look, a perfectly flat surface is not intended and some undulations of the surface are part of the characteristics of the finish. The above is based on the pool structure remaining sound and stable. Some hollow spots (not exceeding several square metres) is normal. Any cracking of the surface originating from faults within the structural pool shell failing are not covered by this guarantee, surface fissures and hairline cracks do not require any treatment as the surface tends to improve underwater.

Warranty - Exclusions

This warranty covers failure arising from negligence or improper supply & installation on part of the applicator.

1. This warranty shall not cover alterations or wear which may be caused to the work through but not limited to such changes as movements/ settlement of the structure(s) and sub-base(s) or sub-layer(s), or cracks in the support structure.
2. This warranty does not include routine cleaning and maintenance of the surface. Incorrect maintenance carried out by the client or third parties will void this warranty.
3. This warranty does not cover damage induced by osmosis or negative water/soil pressures.
4. Any kind of consequential losses of any type & value are clearly excluded from this warranty.
5. The pool should be filled immediately after completion of works and if it ever needs to be emptied in the future the applicator must be advised of this in advance and will provide a procedure to follow. If a Pebbletec surface is left exposed to large thermal variance then expansion and contraction may lead to delamination which would not be covered under warranty.
6. This warranty does not apply to progressive failure of the surface arising out of normal wear and tear.
7. Neither Pebbletec or its suppliers shall be liable for any failure in the performance or any obligations under this warranty when and to the extent that such failure results from any Act of God, War or the Effects of War, Civil Commotion, Strikes, Fire, Flood or Inclement Weather.